

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants : Thomas L. ADAMS et al. Group Art Unit: 2194
Appl. No: : 10/743,475 Examiner: A. Ho
Filed : December 23, 2003 Confirmation No.: 8046
For : FLEXIBLE NETWORK PLATFORM AND CALL PROCESSING SYSTEM

COMPLETION OF RECORD

Commissioner for Patents
U.S. Patent and Trademark Office
Customer Service Window, Mail Stop Issue Fee
Randolph Building
401 Dulany Street
Alexandria VA 22314

Sir:

In the Information Disclosure Statement that was filed on March 30, 2004 in the above-captioned application, Applicants intended to bring to the Examiner's attention the documents of record in parent U.S. Patent Application No. 08/871,545 (which issued as U.S. Patent No. 6,724,875). Among the documents of record in the parent application are the following documents:

- (1) US 6418215; and
- (2) Lemay et al., "Prototyping Environment for New Service Creation," Proceedings of the National Communications Forum, October 8-10, 1990, Vol. 44.

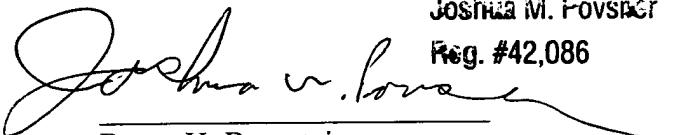
However, above-noted documents (1) and (2) were inadvertently not listed on the Information Disclosure Statement of March 30, 2004 and on the Form PTO-1449 that accompanied the Information Disclosure Statement.

Applicants assume that despite this unintentional error, above-noted documents (1) and (2) were considered by the Examiner since the documents were cited in the parent application, as evidenced by their listing on the cover of U.S. Patent No. 6,724,875 (i.e., which issued based on the parent application).

To complete the record, Applicants have listed above-noted documents (1) and (2) on an attached Form PTO-1449. Applicants respectfully request that the Examiner initial the appropriate spaces on the attached Form PTO-1449 and return a copy of the completed Form PTO-1449 to Applicants to confirm consideration of the documents.

Should the Examiner have any questions, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully submitted,
Thomas L. ADAMS et al.



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